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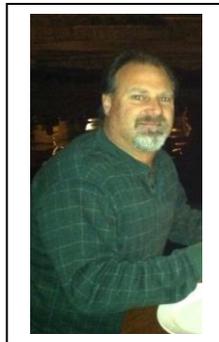
Kellys News

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Kelly's Appliance is a factory authorized servicer for, Thermador, Insinkerator, Bosch, and Gaggenau.

Owners profile: Mark Kelly

Mark Kelly current owner of Kelly's Appliance was born and raised in Marin County. He was a graduate of San Marin High School where he focused on automotive technology. In 1983 Mark joined his father at Kelly's Appliance. 5 years later Mark and his wife had their first child, David followed 2 years later by his daughter Shannon. Mark moved his family and Business to Sonoma County in 1991. David joined the company in 2009 and Shannon after graduating college in 2011. Mark feels very blessed to have his kids working and running the business now. In his spare time Mark enjoys making wine and spending time with family and friends.



Third Picture Down: Dane Marcy racing back to finish line during a Samsung competition. Dane placed 1st out of over 100 techs with the fastest time.



Some of the highlights from the 2014 ASTI Convention in San Diego!!



A.S.T.I. Convention

The end of February proved to be a busy time for all of us at Kelly's Appliance. While busy fixing appliances, our technicians, Mark and Dane also took a little break to attend the Appliance Service Training Institute convention in San Diego. The convention is one week long and very informative. All of the major appliance brands such as LG, Kenmore, Whirlpool, Maytag, etc. are all in attendance providing training for our technicians to enhance their knowledge as well as develop new skills. As technology is ever changing it is Kelly's Appliance goal to continue to provide the best quality service.

What to do with a Leaking Refrigerator



Most homeowners' first reaction to a leaking refrigerator is to call in the services of an appliance repairman. If you don't count yourself among the legions of do-it-yourselfers out there, this is still a good idea. Your fridge isn't going to fix itself, and any leak is a sure-fire sign of something gone wrong. If you're game for a little fridge repair 101, however, here's a few tricks of the trade to try before you call in the experts.

Make Sure Your Fridge is properly Sealed

One of the most common causes of a "leaking" fridge isn't a leak at all. It's the direct result of your fridge not sealing properly, and as a result running overtime to keep things cool. A fridge that runs excessively will build up extra condensation on the coils, which in turn can lead to the pool of water on the floor that's causing alarm. Check the rubber door seals on your fridge and freezer to make sure you're getting a proper seal.

If you find a problem, wash the seals with warm water and soap and apply a thin film of lubricant (petroleum jelly works best). If this doesn't solve your problem, you may need to replace the gaskets. Also, check the adjustable legs on your fridge and make sure the fridge tilts a little to the rear. If it's leaning even a little bit forward, a proper door seal can be compromised.



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Refrigerators leaking water can cause serious damage to your floors. Make sure you take action as soon as you notice a water leak.

Check the Drain Pan

Your leaking refrigerator may just have a cracked or damaged drain pan. Your fridge regularly drains water into this pan to prevent water pooling in the fridge itself. Evaporation takes care of the rest. Look underneath your fridge where the drain pan sits and pull it out for inspection. If it has a crack or is otherwise damaged, contact the appropriate retailer about getting a replacement as soon as possible.

Check the Defrost Drain

If your leaking refrigerator is draining inside as opposed to onto your floor, you're probably dealing with a clogged defrost drain. Your fridge is constantly producing condensation inside the freezer, and that condensation drips down the defrost drain into a drain pan underneath the unit. This defrost drain can become clogged with debris or, more often, it freezes shut. Look in your refrigerator manual to locate your defrost drain, and take the appropriate steps to unclog it (inundating your drain with warm water will often do the trick).

Check Your Ice Maker for Leaks

If none of these other quick fixes solve your problem, check your icemaker for leaks. It's a bit unusual, but sometimes the water line to the icemaker fails or comes loose, letting water into your freezer. Try tightening all connections, and if necessary, replacing the line that feeds the icemaker.

When In Doubt . . .

If after performing these basic inspections you can't find the source of your leak, or if you think you're getting in over your head, be sure to contact an appliance repairman immediately to come fix the problem. A leaking refrigerator is usually an indication of a bigger problem, and it needs to be dealt with. Finally, if you suspect your fridge is leaking refrigerant rather than water, call an appliance repairman immediately. Refrigerant is a toxic material and you need to address this issue as quickly as possible in order to avoid subsequent health risks to you and your family.

**MARKS TIP:
GETTING RID OF
WHITE RESIDUE
ON DISHES!!**



Ever take your dishes out of the dishwasher and think, "these are dirtier than before I put them in?" If so, Kelly's has a solution for you.

Consumers started seeing white residue on their dishes a few years ago after polluting phosphates were banned from dishwasher detergent a few years ago. Manufactures found a solution by creating additives to help get rid of that white haze. You can purchase such additives such as "Affresh," "Finish Power Up Booster Agent," and "Lemi Shine Original" at your local hardware store.

Another key to getting rid of that white residue is making sure you are using the correct dishwasher detergent. Most people don't even know the one they are using is considered "not good." The best type of detergent to use is the capsules or tablets, such as "Cascade Complete Actionpacs" or "Finish Powerball Tablets." If you can't get your hands on the tablets, using the powder form detergent is the next best thing. The worst type of detergent is the liquid detergent. It gunks up and clogs up the screen, filter and pump. So next time you are at the grocery store, check out one of the better detergents and add years to your dishwasher's life.

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